

Res-o-lute /ˈrezəˌl(y)oʊt / adjective - admirably purposeful, determined, and unwavering

Mission: Empower National, Economic, Operational, and Technological Security by inspiring stakeholders to enhance the value generated by their people, policies, processes, and technology.

Yes, Resolute is an **8(a)/SDVOSB/HUBZone** company, but more important than that, we are a team of professionals with deep technology and domain expertise positioned to understand our customers' needs and deliver results. We win work based on our ability to deliver – certs just make us even easier to work with.

CAPABILITIES

From ERP and Application Modernization, Business Process Reengineering and Automation, Sustainment, Strategic Advisory Support, Training, and Staffing, Resolute applies best-in-class processes and innovation where it makes sense. **We don't waste time, talent, or resources.**

Technology:

- Leading **first SAP S/4 HANA** implementation in DoD
- 4.5 years supporting Global ERP implementation at Defense Logistics Agency
- **25,000+ users** supported
- 86+ Go Lives - SAP EWM/TM Department of Defense
- **4,000+ Sustainment Tickets** resolved
- Extensive **OCONUS / CONUS** IT service delivery experience
- Deep **Process Automation** expertise/experience
- Extensive IT Program/Project Management experience including Agile
- **SAP, ServiceNow, UiPath, Microsoft**

Strategic Advisory / Training:

- **Partner Nation Security Cooperation / Capacity Building** - Deep experience in building strategic and operational capabilities with regional security forces throughout **USSOUTHCOM AOR**
- **Counter Narcotics** - Experience disrupting illegal economies including illicit drugs and weapons trafficking, contraband, and money laundering operations in partnership with **DoS INL**
- Humanitarian and Disaster Relief - Experience partnering with **DoS, USAID, DoD, FEMA in HADR and DSCA** operations CONUS and OCONUS
- **Countering China / Russia** - Deep expertise in supporting democratic institutions in LATAM region, fostering economic partnerships, and promoting stability to counter PRC influence and Russian disinformation

Professional Services / Staffing:

- **650+ Cleared professionals** placed
- Deep network of certified/cleared professionals for **Key Personnel** roles
- 50+ **8570/8140** professionals placed
- Ability to recruit/hire third country nationals (**TCNs**)
- 5 day standard to deliver 5 qualified candidates

Maturity

ISO 9001
ISO 20000-1
ISO 27001
ISO 31000
CMMI Level 3
Offices in **Houston**
and **Bogota,**
Colombia

NAICS

541519
541512
541611
541511
541330
541513
541990
611430
561210

PAST PERFORMANCE

Contract GS35F0598S_4730. Sub to Alamo City Engineering Services on Defense Logistics Agency (DLA) SAP Warehouse Management System (WMS). Period of performance 5/24/20 – 7/10/23.

Contract SP470123A0005. Resolute partnered with C5MI and Accenture Federal Services to win the DLA WMS/FLIS recompetes. Period of performance 7/3/23 – 7/4/26.

